

# S

**Situation:**

I am (name), (X) nurse on ward (X)  
I am calling about (patient X)  
I am calling because I am concerned that...  
(e.g. BP is low/high, pulse is XX temperature is XX,  
Early Warning Score is XX)

# B

**Background:**

Patient (X) was admitted on (XX date) with  
(e.g. MI/chest infection)  
They have had (X operation/procedure/investigation)  
Patient (X)'s condition has changed in the last (XX mins)  
Their last set of obs were (XX)  
Patient (X)'s normal condition is...  
(e.g. alert/drowsy/confused, pain free)

# A

**Assessment:**

I think the problem is (XXX)  
And I have...  
(e.g. given O<sub>2</sub>/analgesia, stopped the infusion)  
OR  
I am not sure what the problem is but patient (X)  
is deteriorating  
OR  
I don't know what's wrong but I am really worried

# R

**Recommendation:**

I need you to...  
Come to see the patient in the next (XX mins)  
AND  
Is there anything I need to do in the mean time?  
(e.g. stop the fluid/repeat the obs)

Ask receiver to repeat key information to ensure understanding